

September 23, 2024

## **Important Update: Changes to Settlement Services for Ukrainian CUAET Holders**

Dear Valued Clients,

We hope this message finds you and your families safe and well.

We are writing to inform you about a significant change regarding settlement services for CUAET (Canada-Ukraine Authorization for Emergency Travel) Holders. The Government of Canada's Department of Immigration, Refugees, and Citizenship Canada has announced that, as of March 31, 2025, the full suite of settlement services currently provided to CUAET Holders will no longer be available.

We understand that this decision may raise concerns, and we want to assure you that ICA remains committed to supporting you, even in light of these changes. We are actively exploring alternative ways to provide assistance to Ukrainian clients, and we will continue to advocate for your needs within our capacity. While this transition may affect some of our current services, we are determined to find new and creative solutions to ensure you have access to the help and resources you need.

ICA will still offer some limited services after March 31, 2025, although these may be reduced in scope. We encourage you to contact us for more information on how we can assist you during this time.

### **Alternative Resources and Tools:**

In addition to our ongoing efforts, we also encourage you to explore the following resources and tools to help continue your settlement journey.

#### 1. ICA resources:

- [BC Newcomer Services \(BCNSP and Safe Haven\) – Inter-cultural Association of Greater Victoria \(icavictoria.org\)](https://www.icavictoria.org/)
- [PR Information Session - Fall 2024 \(icavictoria.org\)](https://www.icavictoria.org/) – ICA is providing a Pathways to Permanent Residence workshop on October 8.

#### 2. Government Resources:

You may still be eligible for certain programs/services.

- [Welcoming Ukraine - Province of British Columbia \(gov.bc.ca\)](https://www2.gov.bc.ca/gov2/serv/bc/welcomingukraine/)
- [BC Newcomer Services Program | VIRCS](https://www2.gov.bc.ca/gov2/serv/bc/newcomer/)
- [United for Ukraine - United for Ukraine - 211 British Columbia](https://www2.gov.bc.ca/gov2/serv/bc/ukraine/)



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3. Online Tools for Language Learning and Employment Support:
  - [WorkBC Centres | WorkBC](#)
  - [Please see attached list of resources and links.](#)
  
4. Ukrainian Community Networks:

Stay connected with fellow Ukrainians in Canada for additional support.

  - [Help Ukraine Vancouver Island \(ukrainehelpvi.ca\)](#)
  - [Help to Support Ukrainians Coming to Canada | Ukraine Safe Haven](#)
  - [Home - The Ukrainian Canadian Congress \(UCC\) official website](#)

Please do not hesitate to reach out to your Settlement Worker or ICA staff if you have any questions or concerns. Our goal is to ensure that, despite these changes, you continue to feel supported and have access to essential services.

Please also continue to check ICA's website for up-to-date information: [Inter-cultural Association of Greater Victoria – Help for Immigrants & Refugees | Settlement Services \(icavictoria.org\)](#)

Thank you for your understanding and we remain dedicated to working with you during this transition.

Sincerely,

Winnie Lee  
Director of Operations