

**IMPACT
UPDATE
2024-25**

**Our
Values**

- Diversity
- Interconnection
- Equity
- Self-Determination
- Innovation
- Accountability

A Thriving Community Where We All Belong

Inter-Cultural Association of Greater Victoria (ICA)

808 Douglas St #102, Victoria, BC V8W 2B6

www.icavictoria.org

250.388.4728

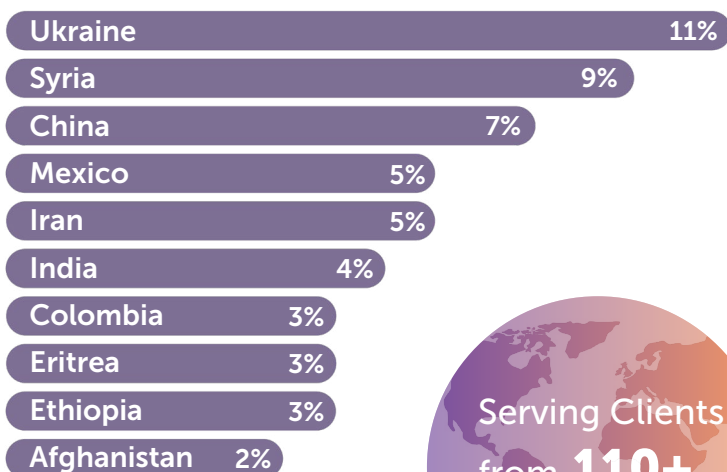
info@icavictoria.org



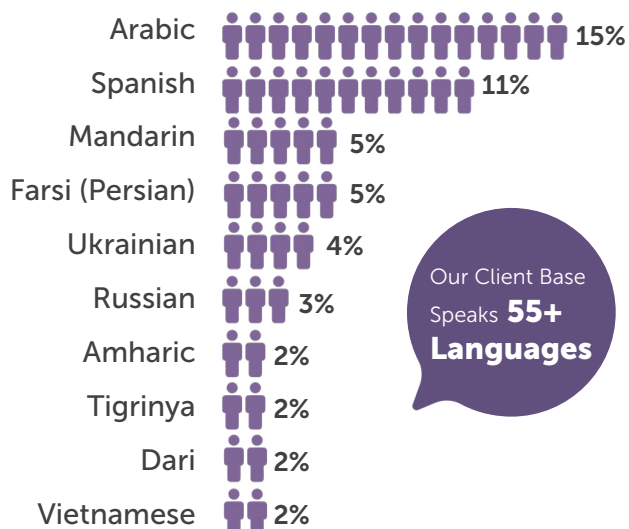
With deep respect and gratitude, we acknowledge the Coast Salish Peoples, whose traditional lands and ongoing stewardship make it possible for us to support immigrants and refugees as they begin their journeys in these welcoming territories.

Who We Serve

Top 10 Countries of Origin

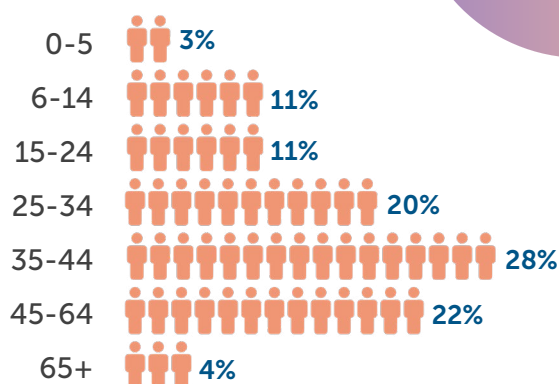


Top 10 Languages

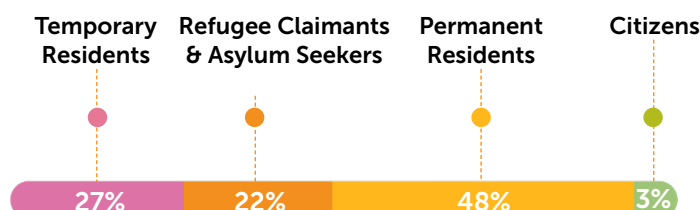


Our Client Base
Speaks **55+**
Languages

Age



Immigration Status



What Our Clients Say

**Based on client survey conducted in 2025*



46% can speak better English to communicate their daily needs



45% have made new friends



37% know more about where to go for help



36% feel safer in the community



27% feel more confident networking to secure a job



"For me, ICA has a big heart. They listened, helped fix our problems, and made us feel like we belonged. ICA is now part of our family."

Obeid, Tailor at Moores Clothing for Men



Inter-Cultural
Association
of Greater Victoria

"As the eldest, I carried the weight of responsibility: translating, navigating, & surviving. ICA became our lifeline ... they gave me space to grow ... to be a teenager again."

Maya Hajj Taha
ICA Client



Our Impact

22,510

direct services
provided

80% clients said

ICA had a positive impact
on their settlement
journey

44% increase
in people served
through expanded
eligibility

(3,982 clients served)

380 families supported
by our Settlement Workers
in Schools (SWIS)

1,378 community
members participated in
Anti-racism training

90% of our youth clients found
meaningful employment through
our Game Changer program

From Conflict to Caring: My Journey to Belonging

Maya Hajj Taha

We arrived in Canada from Syria in 2017, after years as refugees in Lebanon. Everything felt foreign—language, food, even the streets. As the eldest, I carried the weight of responsibility: translating, navigating, & surviving. ICA became our lifeline. They showed us how to use the bus, where to shop, and how to fill out forms. But more than that, they gave me space to grow.

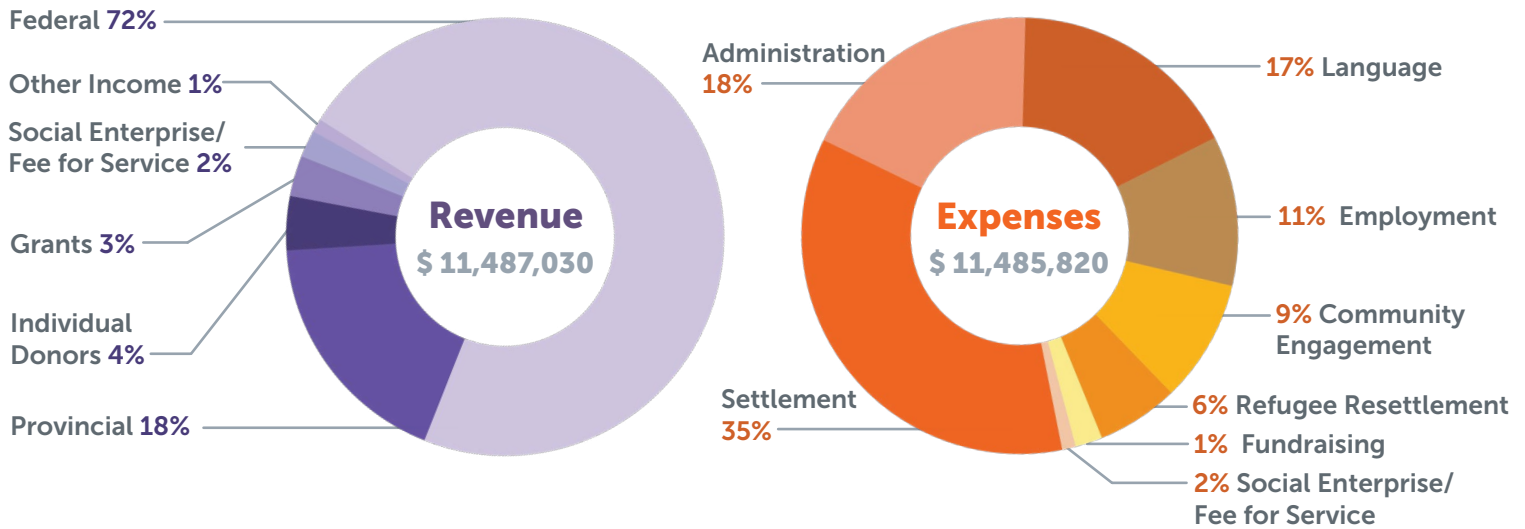
Joining ICA's youth program was transformative. I felt seen for who I was and not judged for my accent or where I came from. We shared stories, food, and music. At ICA, I laughed, played, and learned to be a teenager again.

I would say ICA is the bridge between newcomers and the new country like Canada. We were in Canada, but we never could have felt more belonging if ICA was not there. That experience shaped how I see myself in Canada— not as someone who had to erase her past, but someone who could carry it proudly.

ICA helped me discover my passion for healthcare. Through vision boards and conversations, I realized nursing was my path. Now, I'm studying at UVic and doing my practicum at the WestShore Health Unit.

Together with donors like you, we empower people on their journey to feel a sense of belonging, grow, and stand on their own feet in a new country.

2024-25 Finances



Invest in a Better Tomorrow

Every day, we witness the talent, ambition, and determination of newcomers who are helping to shape Greater Victoria into a vibrant and dynamic region. Through ICA, newcomers are learning English, finding meaningful work, building community connections, and creating promising futures.

Over the years, we have seen that when we have the financial support to offer increased or enhanced programming, there is a strong demand from the community. Last year, we saw a 44% increase in people served by ICA. However, this year we are navigating a 12% federal funding cut, impacting our core programs.

These cuts are challenging us in ways we have not experienced before. But we are taking action to protect what matters most—ensuring newcomers have the supports they need to thrive in Canada. ICA is investing in social enterprises and looking to grow our support from people like you—because with our community, we know we can do even more.

We need you— now more than ever.

Your gift preserves the building blocks of belonging and ensures ICA can continue delivering high-impact programs. It is more than a donation— it is an investment in Canada and in a stronger, more connected community.

Please make your gift today. And if ICA's mission resonates with you, help us amplify it by sharing this message with your networks. Together, we are building a stronger tomorrow— for everyone.

Thank you for your continued support of this critical work.
Thank you for standing with ICA.



"ICA is a place full of hope. I love the time I spend there as a volunteer in the English classes. I also feel confident that my financial contributions are making a real difference."

Carole Costello
Volunteer & Donor

Make your gift today

- Give cash or stocks
- Become a monthly donor
- Speak to your giving advisor

www.icavictoria.org